

PACKAGE DETAILS: Please place an "X" in the applicable checkbox to indicate your selection.

Package Name.:	
Room Type:	Quad ☐ Triple ☐ Double ☐ Single ☐

PERSONAL DETAILS:

Full Name:			
Gender:		Marital Status:	
Race:	Malay ☐ Indian ☐ Chinese ☐ Others:		
Address:			
Contact No.:			
Email:		Occupation:	
First Time Umrah?	Yes ☐ No ☐		

PASSPORT INFORMATION:

Date of Birth: <i>(DD/MM/YYYY)</i>		Passport No.:	
Passport Expiry: <i>(DD/MM/YYYY)</i>		Passport Issue Date: <i>(DD/MM/YYYY)</i>	
Place of Birth:		Nationality:	

Note: Please ensure that the passport is valid for more than 6 months and has at least 5 blank pages.

MEDICAL CONDITIONS:

	Metabolic Syndrome (Diabetes, Hypertension, High Cholesterol)
	Cancer, Please Specify:
	Blood Dialysis
	Dementia
	Heart Problems
	Asthma
	Recent Surgeries, Please Specify:
	Others:

SPECIAL REQUEST / REQUIREMENTS:

Do you require any special assistance for mobility during your journey? <i>(Eg: Wheelchair, Walking Aid Support, Priority Seating)</i>	Yes / No
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Please tick your needs:

☐ Wheelchair Airport (Free)

☐ Wheelchair Umrah (350 SAR) (How Many Umrah: _____)

Please note that price are subject to changes

Flight Upgrade:

☐

Business Class

☐

Extra Leg Room

Please note that additional cost will be incurred. The final price will be advised once confirmed.

DETAILS OF NEXT OF KIN IN SINGAPORE (NOT TRAVELING)

Full Name:	Relationship:
Contact No. (Primary):	Contact No. (Secondary):

A. EXCLUSION OF RESPONSIBILITY

Karva Travel Group Pte. Ltd. shall not be responsible for any accidents / incidents including losses / lateness of transfers, natural disasters including floods, fire, riots, war, storms, typhoons, earthquakes, tsunami or any other tragedies encountered during the journey to and fro which involves bodily harm / damage of properties.

Pilgrims / Clients are not allowed to take any legal actions under any circumstances for any claims, damages, losses, injuries or any other reasons Karva Travel Group Pte. Ltd. including: From the cause of the said accidents/incidents in any respect or any matter that may arise.

B. CHANGES

Karva Travel Group Pte. Ltd. is entitled under any circumstances to change price or schedule without giving prior notice.

C. UMRAH VISA APPLICATION

Umrah Visa Application is subject to approval by the Saudi Foreign Ministry / Ministry of Home Affairs / Saudi Embassy in Singapore. All unsuccessful visa applications will be charged with cancellation fees. (See B)

D. PAYMENT

1. A booking fee of \$500 per person is to be paid upon registration for the Umrah / Tour packages and full payment to be made 2 months prior to departure date. Booking fee is non-refundable.

Schedule of Payment	
3 months before departure	50% of balance payment
2 months before departure	Final payment

2. Payment can be made by Cash, Cheque, NETS, Bank Transfer and PayNow. Official receipts will be issued after every payment.

- Credit Card payment (service charge of 3% will be imposed)
- NETS payment (service charge of 0.8% will be imposed)
- PayNow payment (UEN 202333370R - Karva Travel Group Pte. Ltd.)

3. Unutilized services such as city tour, transportation, meals etc., will NOT be refunded.

4. If the minimum room size is not achieved for the requested package, Jemaah is required to pay for the package price difference.

5. Departures are subject to full payment, failing which the cancellation fee will be charged according to rules and conditions contained herein.

E. CANCELLATION

Days from Receipt of Cancellation to Date of Departures	Cancellation Fees Per Person (SGD\$)
60 days and above	Administrative fee of 10% of Umrah Package
31 to 59 days	Administrative fee of S\$1000
15 to 30 days	60% of Umrah package
Less than 14 days	No refund

1. Booking fee of \$500 will not be refunded upon cancellation

2. Any refunds to be made will only be processed **within 1-3 months upon request of cancellation.**

3. Group Departure is subjected to a minimum 15 people. If the minimum number is not achieved, you will be transferred to another group departure.

F. PHOTO & VIDEO CONSENT AGREEMENT

- ☐ By participating in this tour, you consent to the taking of photographs and videos during the event or shared on WhatsApp Group. You acknowledge that these images may be used by Karva Travel & Tours for promotional and marketing purposes, including but not limited to brochures, websites, social media and other media platforms.
- ☐ If you do not wish for your image to be used, please inform our staff prior to the event. Your participation signifies your acceptance of this agreement. Thank you for your understanding and support.

INSURANCE

As a licensing condition of the Singapore Tourism Board, we, Karva Travel Group Pte. Ltd. are required to inform you, the client (the applicant), to consider purchasing travel insurance - (a) Against any failure or disruption in our provision of the travel product arising out of any insolvency on our part; and (b) In favor of all travellers for whom payment or deposit is to be made for.

- ☐ I decline to be insured for the Journey (Travel Insurance)
- ☐ I will arrange my travel insurance on my own accord.
- ☐ I agree to take Emergency & Medical Assistance (EMA) - Valid for Umrah Only
(Which shall be organized by Karva Travel Group Pte Ltd)

I certify that all information contained in this form is true and correct to the best of my knowledge and realize that false information or omission may lead to dismissal from the offered package agreement. I have understood the above terms and conditions and I agree to sign up for the above package.

- ☐ I have read and agreed to all the terms and conditions above.

Name

Signature

Date

Karva Travel Group Pte. Ltd.